

CounselLink Idea Board



If you have ever said to yourself, “I wish CounselLink could do this or do that,” let your voice be heard by using the LexisNexis® CounselLink® Idea Board.

The CounselLink Idea Board gives clients a quick and easy way to offer enhancement suggestions and influence our roadmap. As you add your ideas to the Idea Board, other CounselLink users can weigh in and vote on the idea, giving the CounselLink product team insight into how important each suggestion is to our customers. And to ensure confidentiality, your user information is masked from other users.

Since May 2017, when CounselLink introduced the IDEA BOARD, dozens of ideas have contributed to recent feature enhancements or are planned for our upcoming releases.

“The team at CounselLink are so open to enhancement suggestions and the Idea Board makes it really easy for me to submit an idea and see if other users feel as strongly as I do. I am amazed at how many ideas from users like me have already been incorporated into the product or are in the works to be implemented. Way to go, CounselLink!”

Darlene McGrath, Legal Specialist, W.L. Gore & Associates, Inc.

What happens when you add suggestions to the Idea Board?

The CounselLink product team

- regularly reviews all Idea Board suggestions to learn what features, functionality, and enhancements our customers need
- interacts with customers to gather additional feedback and direction
- prioritizes and delivers enhancements from the Idea Board
- provides clients with status updates and deliverable timelines

Here are some enhancements we've made based on YOUR ideas (and some coming in 2020):

Available Now

Manage Reserves
in CounselLink

Aligned timekeeper
diversity options with
ABA standards

Allowed mass deletion of a
single rule across all charge
lines without affecting
other rules or flags

Enhanced Invoice API
to allow for filtering on
office or division

Coming in 2020

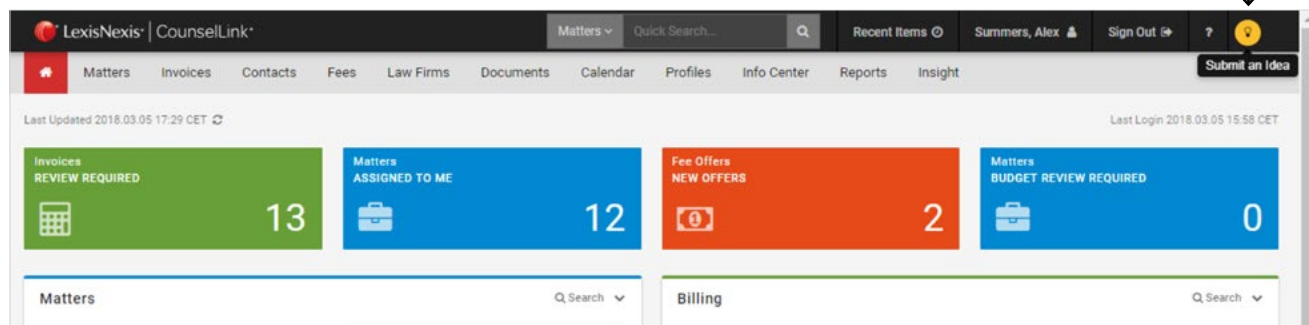
Update options
for managing
Accruals

Ability to delete
Matter Journal entries

Save settings for Group By
and Filter By for Combined
Invoice

Billing Guidelines
selective distribution

Add your idea by clicking on the Submit an Idea lightbulb icon on the top-right corner of the CounselLink screen (next to the Help button).



The screenshot shows the LexisNexis CounselLink dashboard. The top navigation bar includes 'Matters', 'Quick Search...', 'Recent Items', 'Summers, Alex', 'Sign Out', and a 'Submit an Idea' button with a lightbulb icon. Below the navigation bar, there are four main dashboard cards: 'Invoices REVIEW REQUIRED' with a count of 13, 'Matters ASSIGNED TO ME' with a count of 12, 'Fee Offers NEW OFFERS' with a count of 2, and 'Matters BUDGET REVIEW REQUIRED' with a count of 0. A black arrow points to the 'Submit an Idea' button in the top right corner of the interface.

**To learn more about how to use the Idea Board,
contact your Account Manager or Customer Care.**

LEARN MORE  COUNSELLINK.COM  855-974-7774

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