If you have ever said to yourself, “I wish CounselLink could do this or do that,” let your voice be heard by using the LexisNexis® CounselLink® Idea Board.

The CounselLink Idea Board gives clients a quick and easy way to offer enhancement suggestions and influence our roadmap. As you add your ideas to the Idea Board, other CounselLink users can weigh in and vote on the idea, giving the CounselLink product team insight into how important each suggestion is to our customers. And to ensure confidentiality, your user information is masked from other users.

Since May 2017, when CounselLink introduced the IDEA BOARD, dozens of ideas have contributed to recent feature enhancements or are planned for our upcoming releases.

“The team at CounselLink are so open to enhancement suggestions and the Idea Board makes it really easy for me to submit an idea and see if other users feel as strongly as I do. I am amazed at how many ideas from users like me have already been incorporated into the product or are in the works to be implemented. Way to go, CounselLink!”

Darlene McGrath, Legal Specialist, W.L. Gore & Associates, Inc.

What happens when you add suggestions to the Idea Board?

The CounselLink product team
• regularly reviews all Idea Board suggestions to learn what features, functionality, and enhancements our customers need
• interacts with customers to gather additional feedback and direction
• prioritizes and delivers enhancements from the Idea Board
• provides clients with status updates and deliverable timelines
Here are some enhancements we’ve made based on YOUR ideas (and some coming in 2020):

### Available Now

- Manage Reserves in CounselLink
- Aligned timekeeper diversity options with ABA standards
- Allowed mass deletion of a single rule across all charge lines without affecting other rules or flags
- Enhanced Invoice API to allow for filtering on office or division

### Coming in 2020

- Update options for managing Accruals
- Ability to delete Matter Journal entries
- Save settings for Group By and Filter By for Combined Invoice
- Billing Guidelines selective distribution

To learn more about how to use the Idea Board, contact your Account Manager or Customer Care.

LEARN MORE  COUNSELLINK.COM  855-974-7774